



Not be subjected to abuse, neglect, retaliation, humiliation, or exploitation.

A CLIENT HAS THE RIGHT TO:

Control personal finances and receive education on wise spending.

race, religion, or disability.

discrimination or reprisal.

Board's Ethics Code.

speaking.

information.

LAWFUL SERVICE

DIGNITY AND HUMANE CARE

Maintain control over personal property.

Be treated fairly and with respect.

Engage in leisure activities of choice. Receive adequate and humane care.

Be free from discrimination based on gender, ethnicity,

- Access medical care and habilitation regardless of age or degree of mental illness, intellectual disability, or

handicap, or sources of payment.

and the proposed frequency of visits. Have access to, review, and obtain copies of information needed to make decisions regarding

Be notified in advance about the services provided, any

changes to the services, the employees providing care,

- Refuse or choose participation in all aspects of services. Make complaints and voice grievances without fear of
- complaint and the resolution. Have the cost of services billed to insurance(s) and/or self. Providers will follow local, state, and federal laws for

treatment, as well as the Behavior Analyst Certification

Consent to or refuse any treatment offered by ABS, and

termination.

COMMUNICATION AND SELF-EXPRESSION

Privacy, security, and respect for property. Spend time alone if desired. Require consent from others to inspect personal property.

Require consent from others to enter personal space.

Use the telephone and other means of communication

Confidentiality of all personal and service-related

- **ACCESS** Access to community services. Access to educational facilities to receive necessary or
- Receive effective and dependable service from providers. Be provided with designated services without
- Have service providers explain medical opinions, procedures, costs, and potential outcomes. Receive care in the least restrictive environment.
- Investigation and resolution of alleged infringement of rights.
- Receive kind, polite, respectful, and helpful treatment from support providers.
- personal ideas. Be informed enough to make educated decisions regarding treatment.

Make decisions based on feelings, beliefs, and

- Take chances once potential consequences are explained.
- Decide to stop using a service.
- Choose when support is needed.
- Safety and Protection Protection from behavioral disruptions of other
 - persons served.
- 24-hour crisis intervention Feel safe when using services and in the community.

Not be hurt, attacked, or have personal items taken.

- substance abuse. Reasonable access to treatment or accommodations regardless of race, age, creed, sex, national origin,
- services. Give informed consent.
- respect for property investigated without discrimination; ABS must document both the

Have complaints regarding treatment or lack of

consent may be withdrawn at any time. Refuse treatment without the threat of service Be listened to by providers when voicing opinions. Have providers attempt to understand them when

SUPPORT

desired training.

BEST SERVICE PRACTICES

unnecessary delay.

privately.

- Access to legal entities for appropriate representation. Access to self-help and advocacy support services. Access to other therapeutic activities and referrals.
- information is required. Change service providers. Receive a second opinion from other providers.

Receive answers to questions if clarification or more

- Access evidence-based information about services, alternative services, medications, and modalities.
- Right to make informed choices and decisions in own life.
- Make mistakes and change one's mind.

A CLIENT IS RESPONSIBLE FOR:

- Becoming knowledgeable about behavior plans.
- Understanding terms, goals, and strategies outlined in the treatment plan; asking for additional information or clarification when needed.
- Maintaining communication with the service team about progress and staff performance.
- Providing accurate information regarding medical and personal histories, current symptoms, and conditions; asking about potential risks and benefits of treatment alternatives.
- Seeking and reading literature about conditions and weigh all pertinent factors in making informed decisions about care.
- Signing timesheets to verify accurate documentation of hours worked by staff.
- Arriving on time for all sessions.
- Cooperating fully with providers in complying with mutually accepted treatment strategies and regularly report on treatment progress. Notifying providers promptly of any serious side effects, complications, or worsening conditions.
- Refraining from illegal or suspicious activities, or defacing ABS property. Threats or acts of violence directed toward staff, other clients, or visitors are grounds for immediate dismissal.
- Refraining from selling, giving away, or using drugs on ABS premises or in the presence of ABS staff, which will result in immediate discharge.
- Refraining from stealing from ABS staff or other clients, which will result in immediate discharge. ABS is not responsible for loss or theft of personal property.
 Reporting known or suspected abuse, neglect, or
- exploitation immediately.

 Allowing family members to participate in treatment
- with consent, understanding that their involvement promotes generalization and maintenance of treatment gains.

 Understanding that clients and caregivers/legal
- guardians are responsible for their actions and any effects if treatment is refused or not followed as outlined.

HAVE BEEN VIOLATED, PLEASE CONTACT US IMMEDIATELY

IF YOU BELIEVE THAT YOUR RIGHTS



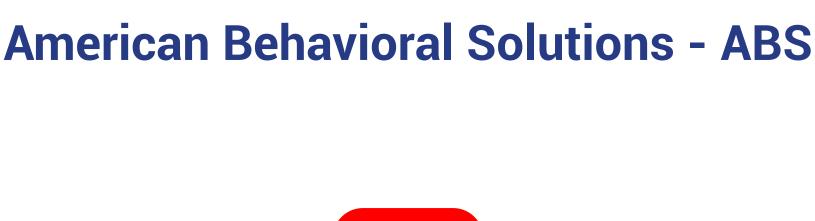
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